

# Mining Surveys (UK) Ltd.

## MISSION STATEMENT

Mining Surveys (UK) Ltd is committed, in partnership with every client to continually improve and enhance the quality of service provision.

Our principal aims are to:

- i) Fully understand our clients' requirements and to tailor services to suit
- ii) Maintain a system of project management using Trimble Business Centre, RiScan Pro and LSS
- iii) Work closely with clients to ensure that service provision matches expectation
- iv) Set internal objectives with respect to the provision of services and continually review past performances
- v) Respond to all client concerns and requirements
- vi) Continually seek and explore advances in technology to ensure that the range of services provided by Mining Surveys (UK) Ltd remain at the forefront

## QUALITY ASSURANCE

Mining Surveys Quality Assurance has been modelled as a work flow through Trimble Business Centre, Riscan Pro and LSS, incorporating the extensive Quality Control tools available within these systems.

All equipment used is maintained and calibrated in accordance with manufacturer's instructions.

All Senior Surveyors have undertaken training in the use of these systems and are competent in RiScan Pro, LSS and are Trimble Certified GPS Surveyors.

Assistant and Junior Surveyors undergoing training in LSS and TBC are fully supervised.

Due to advances in technology, training for all members of staff is ongoing.